



Regional and Remote Specialists

Introduction to  
**nbn<sup>®</sup> Fixed Wireless Services**



# nbn<sup>®</sup> Fixed Wireless



## Faster and more reliable internet for regional Australia

Regional Australia is using more data than ever, with network demand expected to grow 300% in the next 10 years.

**nbn** Fixed Wireless helps ensure Regional Australia is equipped for these growing needs.

## Features & Benefits



### More speed\*

Faster download speeds in the busy periods (like the evenings)



### Free installation and upgrades

No charge for standard Installation and upgrades of existing equipment



### No data limits

A range of plans with unlimited data and no deprioritisation



### Australian owned

The nbn network is owned and operated by **nbn** in Australia for Australians

\* Your experience, including speeds, depends on whether you are using the internet during the busy period, concurrent usage, specific locations from time to time and, some factors outside of nbn's control (like your equipment, software or signal reception).

## Who can get nbn<sup>®</sup> Fixed Wireless?



Fixed wireless is available in designated regional areas across Australia. To receive **nbn** Fixed Wireless service, a property must be within a certain distance from an **nbn** Fixed Wireless tower with a line of sight between the property and tower.

# nbn<sup>®</sup> Fixed Wireless network upgrades



**nbn** is investing \$750 million in upgrades to the Fixed Wireless network to significantly expand the coverage and greatly increase speeds

**nbn's** fast-tracked implementation of the latest 5G technology across the Fixed Wireless network brings great benefits



## Coverage will be enhanced:

The maximum range limit of the Fixed Wireless towers is extended, increasing the coverage of the Fixed Wireless network to 750,000 premises by the end of 2024



## Speeds will improve:

**nbn** are adding capacity that will improve busy hour speeds and make available maximum speeds up to four times faster

## What does this mean for Customers and Channel Partners?



### New options

Fixed Wireless is already becoming available to some homes and businesses currently using Satellite services, with more locations to become eligible in the future



### Better customer experience

As Fixed Wireless towers are progressively upgraded speeds during the busy period for existing and new Fixed Wireless customers will increase



### Higher speed plans

From mid-2024 higher speed plans surpassing all satellite speeds and on par with a fixed connection will be available in upgraded areas

# About MultiWave Networks: delivering nbn<sup>®</sup> for Rural, Regional & Remote Australia

Regional Australia is serviced by a mix of **nbn** technologies, with Fibre in Regional Centres, and a combination of Fixed Wireless and Satellite outside those areas



## Regional Centres

Mainly serviced by **nbn** fixed line technologies



## Semi-Rural and Regional

Fixed Wireless towers service 750K premises in semi-rural and regional areas outside the fibre footprint



## Outer Regional & Remote

Where Fixed Wireless coverage is not available, premises can be reached by **nbn's** Sky Muster satellites

There remain unique challenges in serving regional and remote Australia, particularly in respect of the low population density and the lack of telecommunications infrastructure. Our operational experience enables us to be more than a pure wholesaler, offering the benefit of our industry relationships to assist with the challenges in serving this market.

# Become a MultiWave Reseller

## Wholesale nbn<sup>®</sup> Services

Become a MultiWave Networks Reseller to market **nbn<sup>®</sup>** Fixed Wireless and other **nbn<sup>®</sup>** products under your own brand.

- We deliver to our downstream partners a white label service, tailored to your needs.
- We manage the interconnect and service while you sell directly to the customer under your own brand.

## Key Benefits



### Flexibility

- ✓ As one of our partners, you may use our services directly or on-sell them to third parties using your own brand
- ✓ Partners can interface directly to our network, or have us manage all traffic carriage aspects



### Value

- ✓ We make every effort to provide extremely competitive ongoing fees
- ✓ Our policy is to fairly distribute incentives available with partners and the end user



### Focussed Specialists

- ✓ We are solely focused on the provision of nbn products and services to regional and remote communities, with an excellent relationship with **nbn**, being one of the top **nbn** satellite RSP's for a number of years
- ✓ A very strong partnership focus, allows us to deliver robust solutions, tailored to our customers' needs



### Support

- ✓ Our operational expertise in the unique challenges of serving regional and remote Australia enables us to offer to assist our partners with the challenges in serving this market
- ✓ As a relatively small, nimble organisation, we provide highly responsive service support and implementation advice



# For all your Regional and Remote nbn<sup>®</sup> Services

Contact us today

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Wholesale Service Provider of

